

Social media policy

The City of Northville's social media policy is to report on events and activities, and provide updates and items of interest to anyone who follows us.

The City's official website www.ci.northville.mi.us is the "go-to" source for information; however fast-changing information may be more current on our social media pages. When in doubt about which content is the most current, send us a message via social media and we will respond as soon as possible.

Social media is a 24/7 medium, however the City's staff cannot monitor the sites round-the-clock. We may not see every inappropriate comment right away. Please follow the Golden Rule – treat others the way you want to be treated. The City assumes no responsibility for the content or management of information not posted by authorized City employees. If a user posts a comment that requires a response, it will be answered during regular business hours, Monday – Friday, 8 a.m. to 4:30 p.m.

When responding to our posts, The City of Northville reserves the right to delete comments that are:

- not related to the topic of the post
- support or oppose a ballot measure or political candidate
- discriminatory, abusive or slanderous
- use obscene language
- primarily business advertisements

For questions, please contact the City Manager's office at 248-449-9905.